



## **OneSight Voucher Program - Canada**

In order to obtain free eyewear through our OneSight program, there must be a partnership with a charitable organization in the community. It can be any non-profit organization such as a school, church, Lions Club, Red Cross or other social service agencies with non-profit/charitable status. This organization will need to pre-screen the individual to provide validation of financial need for assistance through our program.

Once a partnership has been established, the referral process can proceed. The partnering organization will need to follow these steps:

1. A representative from the partnering organization will need to contact one of our retail locations such as LensCrafters, Sears Optical, Target Optical, or select \*Pearle Vision stores to establish a relationship. This is to ensure that the store knows the organization will be doing referrals and that they have an adequate supply of vouchers to support the need. When an organization is contacting our stores, they should speak to the OneSight Captain or store General Manager.

*\*If you will be contacting a Pearle Vision store to establish a referral process, you will need to ask in advance if the store is a franchise location. At this time, not all Pearle Vision franchise stores are set up to participate in OneSight in-store programs.*

2. The organization will need to write a letter of referral for the person in need on company letterhead and provide their tax ID#. This referral letter is to confirm the need for assistance. The tax ID# ensures that the organization doing the referral is a non-profit, charitable agency.
3. The referred individual can then come to the designated store with their referral letter to utilize our OnSite voucher program. Upon arrival, the recipient should notify a store associate that they would be utilizing the voucher program. This helps to ensure that the associate directs the recipient to the appropriate selection of frames.
4. If all necessary requirements are met and the above steps followed, the recipient will be able to receive free eyewear.

Please be advised that each recipient will need to have an updated prescription (less than 2 years old), as the voucher program does not include an eye exam. If a recipient needs an eye exam, the OneSight Captain can inform them about options through our retail locations or through their community organizations to obtain a free or discounted eye exam.

The voucher recipient is eligible for one free pair of eyeglasses per visit. There may be times when a patient needs an additional pair. Patients would follow the process listed above to be eligible for additional pairs. Examples of when a patient may need another pair:

1. If the voucher recipient's prescription has changed since the last service
2. If the existing pair of eyeglasses is old, damaged or at risk of creating problems.

*\*An exception to this rule would be based on a doctor prescribing multiple pairs. If a doctor prescribes multiple pairs, please utilize multiple vouchers as needed during the single visit.*